

Dubuque County Resources

Apply for FIP, Foodstamps, Medicaid or Child Care Assistance
www.oasis.iowa.gov

After School Programs
 After School Tutoring (563) 583-1729
 Boys and Girls Club (563) 582-4122
 Dream Center (563) 845-7591
 Dubuque Community YMCA/YWCA (563) 556-3371
 Little Leaps Academy (formerly Prodigy) (563) 588-2800
 Multi-Cultural Center (563) 582-3681
 St. Mark Youth Enrichment (563) 582-6211
 Salvation Army (563) 556-1573

Aging
 Northeast Iowa Area Agency for Aging (NEI3A) (563) 588-3970
 Lifelong Links - Aging and Disability Resource Center

Child Care
 Child Care Resource and Referral (563) 557-1628
 request child care registration packets (866) 296-5331
 Parent Referral (855) 244-5301
 request personalized list of child care providers
 Child Care Resource & Referral website: www.iowaccrr.org

Department of Human Services
 Iowa Child Care Complaint Hotline (844) 786-1296
 Request Child Care Assistance Application (866) 448-4605

Preschool (birth to 5 years old)
 Head Start Hawkeye Area Community Action Program (319) 393-7811

Children's Health & Advocacy
 Lead Poisoning Prevention (563) 690-5791
 ECIA's Lead & Healthy Homes Program

Clothing and Household Items
 Almost Home (563) 583-6572
 As They Grow (563) 845-7999
 Birthright (563) 556-1991
 Coats for Kids (563) 556-5130
 Community Clothes Closet (563) 588-1415
 Discovery Shop (563) 582-9800
 Earth Angels (563) 552-1835
 Goodwill Resale Store (563) 557-3158
 Mission Thrift Store (563) 583-3443
 Open Closet (563) 584-2226
 St. Vincent De Paul (563) 584-2225

Court Appointed Special Advocate (CASA)
 & Foster Care Review Board Dawn Goerdt (563) 599-0660

Disability Services
 ARC (563) 556-7562
 ARK Advocates (563) 557-2488
 CAPABLE Volunteers (563) 522-1771
 DHS Case Management (563) 557-2488

Goodwill (563) 557-3158
 Hillcrest PATH (563) 588-0605
 Hills and Dales (563) 556-7878
 Imagine the Possibilities (563) 652-5252
 Integrated Health Home (Hillcrest) (563) 557-4422
 Lutheran Services in Iowa (563) 582-0044
 Pediatric Integrated Health Home (CHSC) (563) 583-5545
 Vocational Rehab (563) 588-4697

Diversity and Equity
 Catholic Charities Immigration Legal Services (319) 364-7121
 City of Dubuque Human Rights (563) 589-4190
 Community Foundation of Greater Dubuque (563) 588-2700
 Inclusive Dubuque (563) 588-2700
 LULAC Dubuque (515) 758-5327
 Multicultural Family Center (563) 582-3681
 NAACP (563) 594-0652
 Pacific Islander Health Project (563) 690-0301
 Crescent Comm. Health Center (563) 690-0311
 Presentation Lantern Center (563) 557-7134
 4 the People (563) 542-9287

Driver's License
 Iowa DOT - Dubuque County (563) 583-9844
 **closed on Sundays & Mondays

Education
 Carnegie-Stout Public Library (563) 589-4225
 Dubuque Community School District (563) 552-3000
 Dubuque Catholic Schools (563) 582-5456
 Dubuque Lutheran School (563) 588-0614
 Iowa State University Extension and Outreach (563) 583-6496
 Western Dubuque School District (563) 744-3885

Emergency / Crisis Needs
 Amani Community Services for DV and Sexual Assault (319) 504-1283
 American Red Cross (563) 583-6451
 Child Abuse and Dependent Adult (800) 362-2178
 Abuse Reporting (563) 581-1418
 Crisis Intervention Service (Victim Advocacy) (563) 583-1711
 Dubuque County Sheriff (563) 589-4410
 Dubuque Police Department (563) 589-4410
 EMERGENCY 911
 Friends of the Family Crisis Line (800) 410-7233
 Domestic Violence, Sexual Assault, Human Trafficking
 sheltering and housing for victims, services to survivors

Hillcrest Crisis Line (United Way)
 Information Help Line (United Way)
Helps with all resources, including homelessness
<http://www.211iowa.org>
 Information and Referral
 Riverview Center for Sexual Assault
 Resources Unite
 Waypoint Domestic Violence Crisis Line
 24-hour Crisis & Support Line
 Dubuque Community YMCA/YWCA
 Victim Services Shelter
 Your Life Iowa (YourLifeIowa.org)

Call
 Text

(855) 800-1239
 211
 (866) 469-2211
 (563) 557-8331
 (563) 557-0310
 (563) 231-6280
 (800) 208-0388
 (563) 556-1100
 (800) 332-5899
 (855) 581-8111
 (855) 895-8398

Employment Services
 Goodwill Employment Agency
 Iowa Workforce Development Center
 Proteus
job placement and education for agricultural workers
 Vocational Rehab

(563) 557-3158
 (563) 556-5800
 (800) 372-6031
 (563) 588-4697

Financial Literacy
 Iowa State University Extension and Outreach
 Consumer Credit Counseling

(319) 465-3224
 (563) 582-3885

Food Assistance (please call ahead for information)
 Department of Human Services
 Dubuque Area Labor Harvest
 Dubuque Veteran's Affairs
 Dubuque Food Pantry
 Hope House Catholic Worker
 Multicultural Family Center Food Pantry
 New Life Food Pantry
 Resources Unite Emergency Food Pantry
 Salvation Army
 SHARE Program
 St. Stephen's Food Bank
 St. Vincent De Paul Voucher Center & Food Pantry
 Women, Infants, & Children (WIC)
 Foster Care / Adoption
 Four Oaks Family Connections
 Hillcrest Adoption

(563) 557-8251
 (563) 583-3933
 (563) 589-7840
 (563) 583-4440
 (563) 582-9079
 (563) 582-3681
 (563) 556-5090
 (563) 231-6280
 (563) 556-1573
 (563) 556-5130
 (563) 557-7474
 (563) 584-2226
 (563) 557-4444
 (844) 380-2533
 (563) 207-5396

Free Meals - please call ahead for details
 Boys and Girls Club

(563) 585-0599
 ext. 25

Dubuque Area Labor Harvest Meal
 CAFE Meals
 Hope House
 St. John's Episcopal Church
 St. Luke Methodist Church
 St. Patrick Church - Foley Hall

(563) 583-3933
 (563) 582-3648
 (563) 582-9079
 (563) 556-0252
 (563) 582-4543
 (563) 583-9749

Healthcare
Counseling/Mental Health/Brain Health Services

Amanda Reynolds Counseling
 Arena Counseling
 Asbury Counseling and Evaluation
 Batterer's Education Program (BEP)
 Body & Soul
 Building Blocks Counseling
 Casey Theris Counseling
 Catholic Charities
 Clair Hunt Counseling
 Clarity Clinic
 CrescentCommunity Health Center
**must be a medical patient*
 Crossroads Counseling Center
 Child Health Specialty Clinics
Care coordination through Integrated Health Home
and Community Circle of Care Programs
 Department of Veterans Affairs-Dubuque Outpatient
 Families First Counseling Services
 Filitti Counseling Services
 Finley Unity Point Intensive Outpatient Program
 Finley Unity Point Behavioral Health
 Inpatient Geriatric Unit
 Four Oaks
 Harbor Wellness
 Hillcrest Asbury Outpatient Mental Health Center
 Hillcrest Dubuque Outpatient Mental Health Center
 Integrated Health Home (Hillcrest)
 Greg Weber Counseling
 JDR Counseling
 Jen Gladon Counseling
 Judith Rowell
 Joel Lightcap
 Joel Riecks
 John Meyer Counseling
 Journey Counseling
 Julie Hornb Counseling Center
 Life Connections
 Lutheran Services in Iowa
 Makovec Counseling, LLC
 MercyOne Inpatient Mental Health Crisis Line
 MercyOne Turning Point
 Medical Associates Psychiatry and Psychology
 Medical Associates Child Psychology
 Mental Health America of Dubuque County
 Education & Advocacy
 NAMI of Dubuque
 National Alliance for the Mentally Ill
 Oak Tree Counseling Center

(563) 275-6605
 (563) 223-8036
 (563) 588-3500
 (563) 557-5199
 (563) 556-9642
 (630) 220-3527
 (563) 275-6753
 (563) 588-0558
 (563) 275-6445
 (563) 556-5250
 (563) 690-2850
 (563) 556-0699
 (563) 556-3700
 (563) 583-5545
 (563) 588-5520
 (319) 433-0395
 (563) 223-8566
 (563) 588-0011
 (563) 589-2566
 (563) 557-3100
 (563) 587-9406
 (563) 583-7357
 (563) 582-0145
 (563) 557-4422
 (563) 259-6125
 (563) 519-8288
 (563) 293-1247
 (563) 556-1643
 (563) 583-5627
 (563) 519-8288
 (563) 284-2125
 (563) 213-5050
 (563) 580-1990
 (563) 265-8694
 (563) 582-0044
 (563) 663-0091
 (563) 589-9299
 (563) 589-8290
 (563) 584-3500
 (563) 584-3441
 (563) 580-7718
 (563) 557-6264
 (563) 564-2933
 (563) 556-3733

Rainbow of Hope (563) 583-3403
 Riverview Center for Sexual Assault (563) 557-0310
 Sacred Space Counseling (563) 258-2657
 Statera Integrated Health and Wellness Solutions (563) 207-8932
 Substance Abuse Services Center (563) 582-3784
 UnityPoint Health Intensive Outpatient Program (563) 589-2309
 Wide River Counseling (563) 213-5449
 3 Willows Wellness Center (563) 556-5000

Health Insurance

Hawki (800) 257-8563
 Medicaid (855) 889-7985
 AmeriGroup (800) 600-4441
 Iowa Total Care (800) 464-9484
 Visiting Nurse Association (563) 556-6200
 -Offers assistance with health coverage needs through Medicaid
 -Presumptive Eligibility and Hawki Outreach

Crecent Community Health Center (563) 690-2884
 Offers application assistance with Medicaid & Marketplace Insurance

Medical

Clarify Clinic (Pregnancy Support) (563) 556-5250
 CrescentCommunity Health Center (563) 690-2850
 Dubuque Rescue Mission (563) 583-1394
 Dyersville Family Practice (563) 975-2776
 Finley Hospital (563) 582-1881
 Grand River Medical (Dubuque Family) (563) 583-9300
 Grand River Medical (Dubuque Internal Medicine) (563) 557-9111
 Grand River Medical (Dubuque Pediatrics) (563) 557-5911
 Hillcrest Professional Health Clinic (563) 583-6431
 Keystone AEA
 (Physical, Occupational & Speech Therapy) (563) 556-3310
 Medical Associates (563) 584-3000
 Mercy Hospital (563) 589-8000
 Proteus (mobile health clinics for Migrant and Seasonal Workers) (800) 372-6031
 Tri-State Family Practice (563) 557-5900
 Tri-State Independent Physicians (563) 582-7055
 Unified Therapy (563) 583-4003
 (Physical, Occupational & Speech Therapy)
 Visiting Nurse Association (563) 556-6200
 Women, Infants, & Children (WIC) (563) 557-4444

Dental

Crescent Community Health Center (563) 690-2850
 University of Iowa Dental College (319) 335-7447
 please check your local phone book for dentists in your area
 Visiting Nurse Association (563) 556-6200

Substance Abuse
 Al-Anon (563) 323-1521
 Alateen (563) 557-9196
 Alcoholics Anonymous (563) 556-7921
 Dubuque Fellowship Club (563) 588-1630
 Substance Abuse Services Center (SASC) (563) 582-3784
 The Source (563) 583-5440
 Turning Point Treatment Center (563) 589-8290

Housing Services (Emergency & Long Term)

Emergency

Almost Home - Guest House (563) 583-6572
 Continuum of Care- Special Needs Assistance Program (563) 258-9187
 Domestic Violence Shelter (563) 588-0048
 Dubuque Rescue Mission (563) 583-1394
 Heartland Boarding House (563) 583-0635
 Homeless Assistance Program (563) 258-9187
 Hope House (563) 582-9079
 Iowa Concern (800) 447-1985
 St. John's Shelter (563) 556-0252
 Teresa Shelter (women/children) (563) 690-0086
 Dubuque Community YWCA/YWCA (563) 556-1100
 Vctim Services Shelter (800) 332-5899

Long Term

Catholic Charities Affordable Housing (866) 469-2211
 City Housing (563) 589-4230
 ECLA County Housing (563) 556-4166
 Habitat for Humanity (563) 556-2195
 Hillcrest Apartments (563) 556-3900
 Hillcrest Family Services: PATH (563) 588-0605
 Kennedy Manor (563) 556-5125
 Manasseh House (men only) (563) 557-4450
 Maria house (women/children) (563) 582-6286
 Mary's Inn Maternity Home (563) 552-6288
 Mercy Housing (563) 583-9653
 Penn Place (563) 556-5858
 Phoenix Housing (563) 258-9187
 Sheridan Village (563) 557-7706
 Silvia House (women only)
 Support Services for Veteran Families (SSVF) (319) 249-9111

HSED (formerly GED) Program (563) 556-5110
 Northeast Iowa Community College (NICC)

Infant and Pregnancy Loss (563) 590-3681
 Angel Wings Support Group (563) 590-2292
 Compassionate Friends Support Group (563) 589-9599
 SHARE Support Group and Resource Library

Sing Me to Heaven Foundation (319) 214-0768
 Star Legacy Foundation - Iowa Chapter (952) 715-7731
 support group: <http://starlegacyfoundation.org/support-groups/> ext. 722
 Threshold Singers (515) 451-2291

Iowa Aftercare Services
 Four Oaks - Teresa White - Dubuque Office (563) 557-3100

Legal Assistance
 Child Support Recovery Unit (563) 557-7113
 Iowa Legal Aid (563) 588-4653
 Legal Hotline for Older Iowans (800) 992-8161
 State of Iowa, Office of Ombudsman (515) 725-3308

Youth Law Hotline (800) 728-1172

Mentoring
 Mentor Dubuque (563) 845-0768
 St. Mark Youth Enrichment (563) 582-6211 ext. 108

Parenting
 Clarity Clinic (563) 556-5250
 Dubuque County Parents As Teachers (563) 557-3100
 Parent Partners (262) 617-1095
 VNA In-home Parent Education Program (563) 556-6200
pre-natal through 17 years

Post Secondary / Adult Education
 Clarke University (563) 588-6300
 Divine Word Seminary (563) 876-3353
 Emmaus Bible College (563) 588-8000
 Loras College (563) 588-7100
 Iowa State University Extension and Outreach (563) 583-6496
 Northeast Iowa Community College (NICC) (563) 556-5110
 University of Dubuque (563) 589-3000
 Wartburg Theological Seminary (563) 589-0200

Poverty
 Gaining Opportunities (563) 589-4230
 Hawkeye Area Community Action Organization (563) 652-5197
 formerly Operation New View

Transportation
 AAA Taxi Service (563) 556-6666
 A1 Taxi Cab (563) 582-1818
 EZ Taxi Cab (563) 582-3999
 JULE Transist (563) 589-4196
 RTA (800) 839-5005
 Startlight Taxi (563) 580-8005
 TMS (Medical Medical appointments only) (866) 575-7662
 Medicaid Insurance Recipients call your MCO AmeriGroup (800) 321-4441
 Iowa Total Care (833) 428-6825

Veterans Services
 Dubuque Veterans Affairs (563) 589-7840
 Support Services for Veteran Families (SSVF) (319) 249-9111
 Veteran's Freedom Center (563) 845-0034

Volunteer Opportunities
 Gaining Opportunities (563) 589-4230
 Resources Unite (563) 231-6280
 United Way (563) 588-1415



2-1-1 Information & Referral
 Landline - Dial 211
 Cell phone - Dial 1 - (800) 244-7431, or
 Text your zip code to 898211, or
 Download the 211 app!

